



Welcome

Whether you are a new or an existing patient, we would like to thank you for choosing our practice. At Harwell Dental Practice we provide high-quality treatment in a friendly environment. We are committed to continuing dental education and to keeping abreast of the changes in modern dentistry. We encourage preventative techniques - helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease.

Your Choice for Dental Care With Us

As individuals we are having to make more and more provision for our own health needs. At Harwell Dental Practice, we believe that the best way of making treatment affordable, without compromising our quality of care, is to offer you membership of our own Dental Care Plan which provides the following benefits:

- A convenient payment scheme for routine consultations and hygiene visits
- Greater choice of treatment and materials
- More time to help prevent decay
- A fair and equitable system where everybody pays the same
- Substantial discounts on additional treatments
- Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme.*
- Redundancy protection for your monthly payments for up to 12 months.

Emergencies

In case of an emergency during practice hours, please contact the practice immediately. We will always endeavour to see a patient in pain on the same day. If you require emergency treatment outside surgery hours, please telephone the practice where you will hear a message detailing the specific arrangements for that day.

Practice Hours

Monday: 8.30 am - 1.00 pm 2.00 pm - 4.00 pm
Tuesday: 8.00 am - 1.00 pm 2.00 pm - 5.00 pm
Wednesday: 8.30 am - 12.30 pm
Thursday: 8.00 am - 1.00 pm 2.00 pm - 5.00 pm
Friday: 8.30 am - 12.30 pm

If you have to cancel an appointment, please give us 24 hours' notice so that we can offer the time to someone waiting for treatment. We may make a charge for short notice cancellations or missed appointments.

Our dental care membership scheme encourages regular attendance, enabling us to spot problems before they arise and results in helping you maintain healthy teeth and gums for life.

The 5 big benefits of joining:

<p>Reduces the risk of tooth decay and gum disease with regular attendance</p>	<p>Saves you money compared to private pay-as-you-go fees</p>	<p>Exclusive 20% discount on most treatments for our adult plan members only</p>	<p>Spreads the cost of your routine dental care through a convenient monthly Direct Debit</p>	<p>Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme*</p>
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What regular appointments are included?

	Child Dental Care Plan	Standard Dental Care Plan
Number of dental health examinations per year**	2	2
Number of hygiene appointments per year**	1	2
Simple fillings and extractions	✓	×
Monthly cost	£10.80	£15.10

How do these appointments help you?

Dental health examinations provide:

- Clinical examination to catch developing problems early
- Checking for signs of oral cancer for early detection
- X-rays where clinically necessary for an in-depth examination of your oral health.

Hygiene appointments provide:

- Professional removal of harmful hard plaque
- Advice and techniques to help you to prevent tooth decay and gum disease
- Fresher breath and a brighter smile for improved self-esteem.

We strongly recommend joining to help reduce the risk of expensive restorative treatment in the future.

Please speak to any member of the team if you would like more information or for details on how to register.

* The Worldwide Dental Emergency Assistance Scheme is a scheme established to offer support and assistance to dental plan patients who request treatment following a dental trauma and/or dental emergency or oral cancer. The Scheme responds to requests for assistance on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, it has no obligation to provide any benefit unless it first decides (in its sole and absolute discretion) that it should provide a benefit. There are some circumstances in which the Scheme is not designed to help and these are explained in more detail in the Scheme Handbook. Each request will be looked at individually to assess the request for benefit. Certain restrictions and limitations may apply in the event that the request is accepted and it is possible that the Scheme will decide to provide no benefit.

** The provision of routine examinations and hygiene visits is subject to receipt of the required consecutive monthly payments.